

<b><i>Printronix Technical Bulletin</i></b>	Number L-0102	Revision A
	Product Type Laser	Date 11/02
<b>Subject</b> Preparing Used Laser Consumables for RA Return	Originator Kenneth Sim	Page 1 of 4

**Subject**

Procedures for preparing used laser consumables to be returned from a distributor to Printronix under Return Authorization (RA) (or from end user to their respective distributor). Such preparation prevents undesirable new or waste toner spill during shipment handling.

**Information**

End user & distributor must take precautions to prevent possible toner leak or spill during shipment handling.

All the laser consumables to be returned should be sufficiently & securely sealed & individually packed before the shipment. In addition, if in some special circumstances whereby printer has to be returned to Printronix, all the relevant consumables in this context (ie. developing unit, cleaning unit, waste toner bottle and OPC drum) must be removed from the main laser printer unit and individually sealed & packed prior to shipment.

The pictorial attachment & annotation in this bulletin should at least address to some of the aspects which should be considered prior to the actual shipment of the designated parts to be returned under RA procedure.

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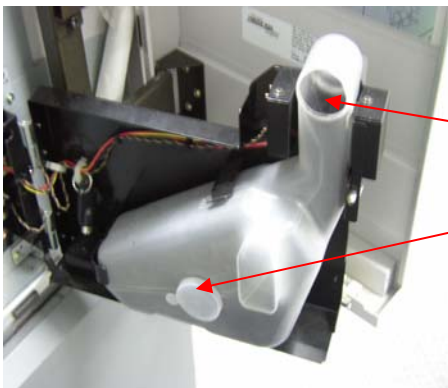
**L5XXX Laser Printer Model**

Waste toner residue may spill from cleaning unit during shipment. Ensure cleaning unit is packed into properly sealed in plastic bag.

Attach some form of guard (eg. cardboard bent into shape) along this region. The toner should not drop too easily from this area due to the magnetic nature of the developer powder.



Sufficiently seal the rim with masking tape. Failure to do so will definitely result in massive toner spillage during shipment.



Ensure the waster toner bottle is closed with the bottle cover.

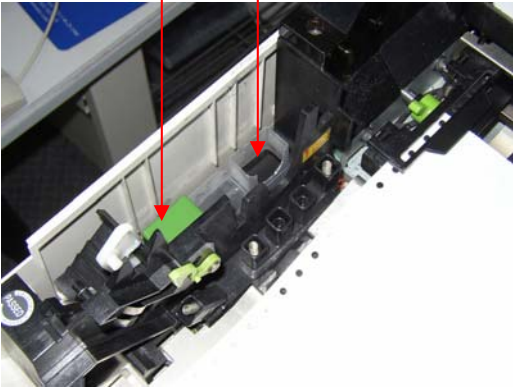
**Subject**

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**L1X24 Laser Printer Model**

Ensure the waster toner bottle is closed with the bottle cover.

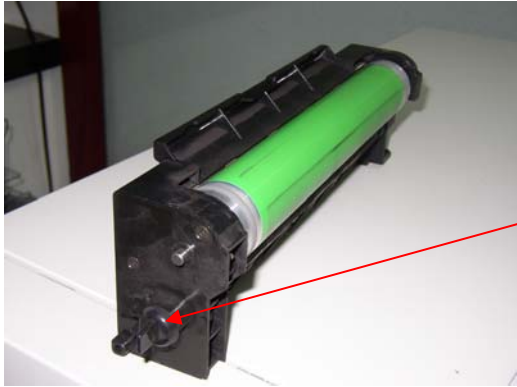


Sufficiently seal the rim with masking tape. Failure to do so will definitely result in massive toner spillage during shipment.



Attach some form of guard (eg. cardboard bent into shape) along this region. The toner should not drop too easily from this area due to the magnetic nature of the starter toner powder.

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**Waste toner residue may spill from the OPC unit during shipment. Ensure the OPC unit is packed into properly sealed in plastic bag.**