

Printronic Technical Bulletin	Number 5-0038	Revision A
	Product Type P5000	Date 03/01
Subject Dataproducts Shortline Interface – No Communications	Originator Gary Gentry	Page 1 of 1

Subject:

No communications with host when using Dataproducts female connector (Amphenol DB-50-pin) at J205 but works correctly when using in-line parallel Centronics connector at J203.

Information:

Printers shipped with part number 153364-001 – CN, DP I/O Cable Assy up to mid-February, 2001 or have had this cable installed as a field upgrade may experience no communications when using the Dataproducts parallel connector.

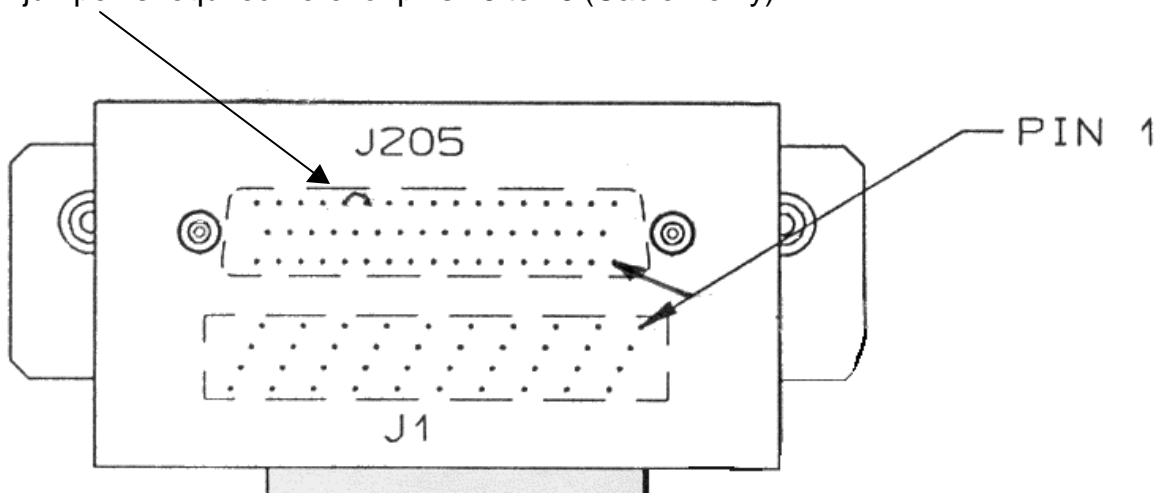
To determine if the cable is faulty, remove the 153364-001 Cable Assembly from its mount on the back of the card cage.

Peel back the Black Insulator Tape and do a visual on the solder-side of the 153385-001 PCBA as shown below.

If the cable is found to be missing this jumper between pins 45 to 46 please contact the Customer Solutions Center at phone number 714-368-2686 to receive a replacement cable at no charge.

Below is the backside (solder-side) of PCBA 153385-001 with the Black Insulating Tape removed.

A jumper is required here for pins 45 to 46 (Cable Verify).



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